February 6, 2003

VIA ELECTRONIC FILING

Marlene H. Dortch, Secretary Federal Communications Commission 445 12th Street SW Washington, DC 20554

Re: Ex Parte: Review of the Unbundling Obligations of Incumbent Local Exchange Carriers--CC Docket No. 01-338; Implementation of the Local Competition Provisions in the Telecommunications Act of 1996--CC Docket CC No. 96-98; Deployment of Wireline Services Offering Advanced Telecommunications Capability--CC Docket No. 98-167

Dear Ms. Dortch:

This ex parte is in response the January 17, 2003 ex parte filed by Verizon regarding the provisioning and availability of T-1 loops as UNEs. While Verizon argues that its provisioning of T-1 loops complies with the Commission's rules and the court decisions interpreting those rules, Mpower submits this is not the case. The policy Verizon has instituted violates the Commission's rules by arbitrarily determining the availability of T-1 loops and canceling Mpower's orders. Indeed, Mpower initiated a complaint regarding this issue with the Commission's Enforcement Bureau on September 10, 2002. The Enforcement Bureau indicated that the issue would be address in this proceeding.

Prior to the implementation of its "new" provisioning policy, Verizon would provide information to Mpower that no facilities existed and then cancel Mpower's orders. Once Verizon became aware of the existence of Mpower's potential customer, Verizon of would then contact the prospective Mpower customer and attempt to sell them a similar data centric product offering. An illustrative example of this recently took place involving a potential Mpower customer in Ontario, California by the name of Zon Son. Zon Son complained to Mpower that Verizon was

See Letter from Susanne Guyer to William Maher, CC Docket 01-338 et al. (Jan. 17, 2003).

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aggressively pursuing it for T-1 service only after Mpower's was denied facilities by Verizon, and told that Verzion could not provision the loop. Mpower aggressively escalated this issue within Verizon and was ultimately able to provision this loop for this customer. However, this tactic is all too prevalent with Verizon. From May 2002 through January 2003, Mpower has lost over 100 potential T-1 customers as a result of Verizon's unlawful policy.²

As Verizon indicated in its *ex parte*, Verizon has made an "alternative" process available to CLECs. Verizon's alternative is no "alternative" at all, and fails to address the no facilities issue. It is important to note that Verizon continues to state that "no facilities" exist when all that is needed for the loop to be made operational is the placement of a mid-span repeater; every other facility *does exist*. This is the case with the vast majority of Mpower's unfulfilled orders. The Verizon "alternative" does nothing except erect a serious barrier to competition.

When Verizon unilaterally rejects an order because of "no facilities," but then allows a CLEC to place an order for an access service, and then later convert that access service UNEs, Verizon does nothing but drive up, unnecessarily, CLEC costs. As described below, the non-recurring cost for the special access facility is roughly five times as expensive as the UNE rates, and the monthly recurring charges are roughly two and one half times higher than the UNE rate. This calculation does not take into account that the orders placed by the CLEC are placed to an access service ordering center for provisioning. Subsequently, the access service orders and that the conversion orders are required to be sent to a different UNE provisioning center. Unbelievably, Verizon currently has no process in place that links these two centers together. Instead, Verizon assigns an account manager to the process, who in Mpower's case readily admits to not being familiar with the process, adding yet another potential point of failure in an already error-prone process.

At bottom, Verizon's process requires Mpower, as well as other CLECs, to pay five times more for an access services and the associated conversion costs. To the extent that Verizon is allowed to implement this policy, the Commission will clearly signal to the other ILECs that they too, are free to do so. In fact, SBC recently attempted to institute this policy until the Texas commission brokered a settlement requiring SBC to abandon the process, and resume utilizing the provisioning process it had been utilizing T-1 UNE loops the way it has in the past.

Set forth below is a comparison of UNE rates compared to the access rates for Verizon's T-1 loops in California and Florida:

Attached hereto is an illustrative list of Mpower orders that Mpower was forced to cancel.

	UNE Rate	Access Rate
Non-recurring Charges - California		
Service OrderCentral Office ConnectionOutside Facility Connection	\$31.71 \$3.33 \$76.94	Included in total price Included in total price Included in total price
Total NRC	\$111.98	\$500.00
Non-recurring Charges - Florida	#40.21	T 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Service OrderCentral Office Connection	\$49.31 \$12.21	Included in total price Included in total price
 Outside Facility Connection 	\$68.30	Included in total price
Total NRC	\$129.82	\$450.00
Monthly Recurring Charges – California	a	
• DS-1 Loop	\$97.98	\$250.00
Monthly Recurring Charges – Florida		
• DS-1 Loop	\$124.40	\$212.00

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Mpower submits that the Commission must act now to enforce its unbundling rules. To the extent that Verizon is allowed to maintain its current "no facilities" policy, competition for provision of these services will not occur.

Sincerely,

Scott Sarem, Vice President Strategic Relations

cc: Chariman Powell Commissioner Martin

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